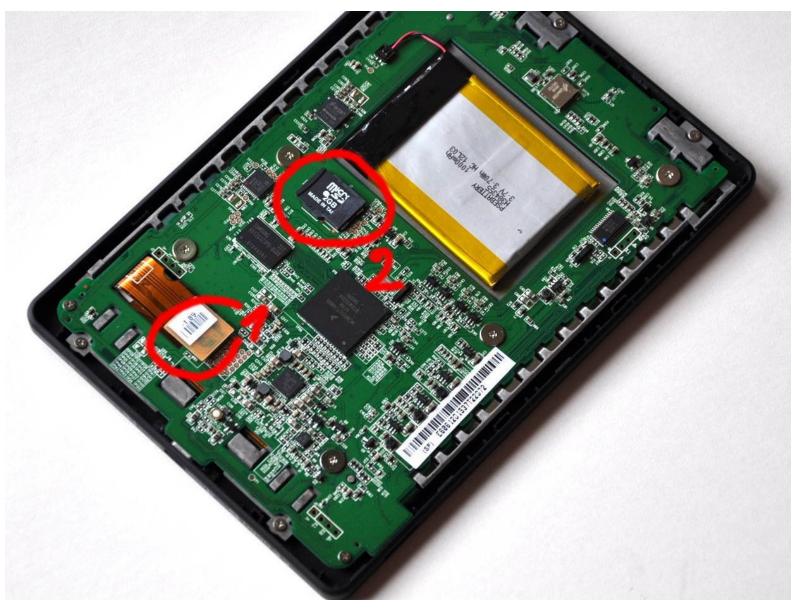# How to reconnect the ribbon cable on a Kobo Touch after dropping it
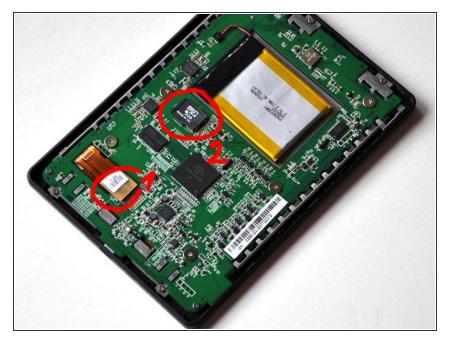
After a fall, the tablet may fail to function correctly because one of the ribbon cables is disconnected.

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Step 1 — Open and check for disconnected ribbon cable

- First, open your Kobo Touch by taking off the back cover. Refer to [Kobo Aura HD Screen Replacement](#).

- Then, check if the micro-SD card (2) or the ribbon cable (1) are unplugged.

Step 2 — Reconnect the ribbon cable

- Reinsert the ribbon cable in its socket so that it appears as shown in the photo.

- Reinstall the cover. Make sure the tabs are aligned and check the position of the small holes on the RESET button.

To reassemble your device, follow the instructions in reverse order.

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