



HP Stream 13-c002dx Keyboard Replacement

Use this guide to remove and replace the keyboard on your HP Stream 13-c002dx.

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 **TOOLS:**

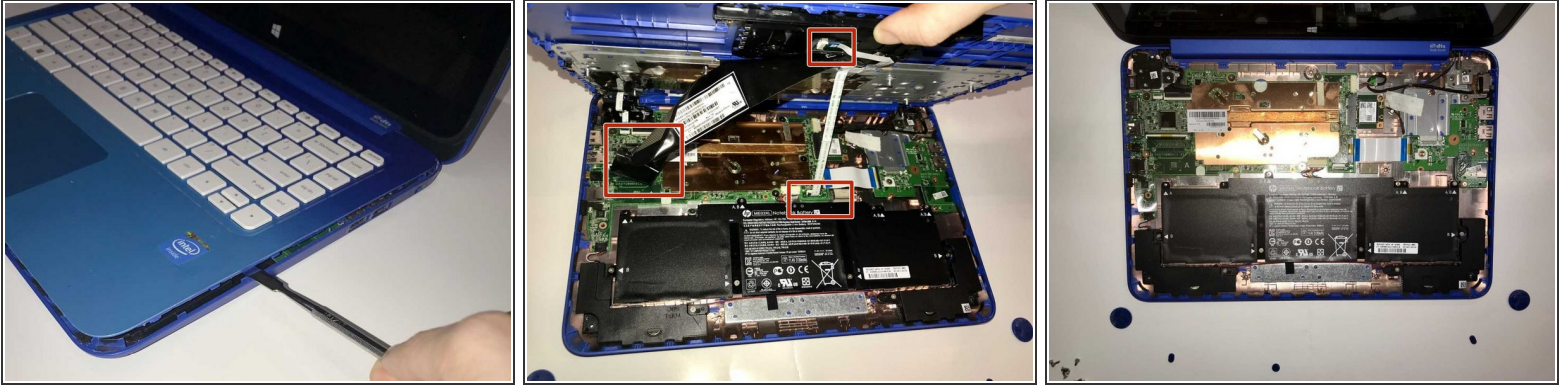
- [Phillips #0 Screwdriver](#) (1)
 - [Flathead Screwdriver](#) (1)
 - [Metal Spudger](#) (1)
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Step 1 — Keyboard



- Begin by placing your laptop on a clean surface such as a table and away from any liquids which may spill and damage components.
- Flip the laptop over so the bottom is facing up and use your Phillips #0 screwdriver to remove the 11 visible 5mm screws on the back.
- ⓘ There are some screws underneath the rubber feet. Remove them to gain access
- Unscrew the two remaining 2.5mm screws. Keep these screws separate from the first eleven 5mm screws.

Step 2



- Flip the laptop back over onto its normal side up and raise the screen. Using the metal spudger, separate the keyboard surface from the bottom of the laptop.
- While lifting the keyboard surface from the bottom, you will notice three cables still attaching them together. Gently unplug each of these cables from the motherboard.
- ⓘ With the screen and keyboard parts of the laptop removed, you have access to the laptop's internal components.

To reassemble your device, follow these instructions in reverse order.