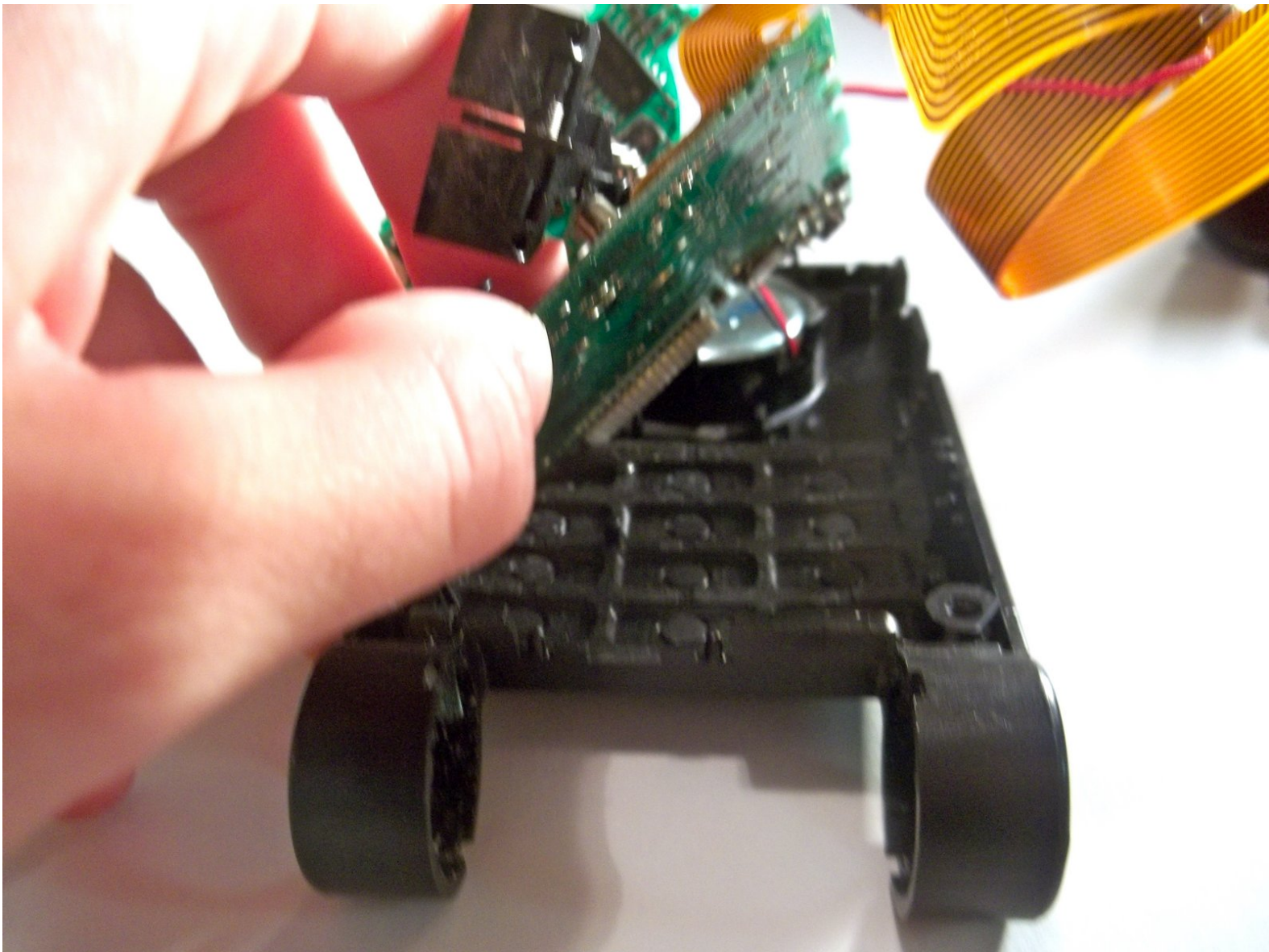




Removing the Phone Keypad

The purpose of this guide is to instruct you on how to access the keypad of the phone in the case of the keypad not properly working.

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INTRODUCTION

In many devices such as handheld phones, the buttons necessary to operate the device will malfunction. This guide will show you how to access the rubber keypad in a step-by-step manner in order to determine what is malfunctioning with the keypad. If the keypad is damaged, this guide will show you how to remove the keypad from the housing.

TOOLS:

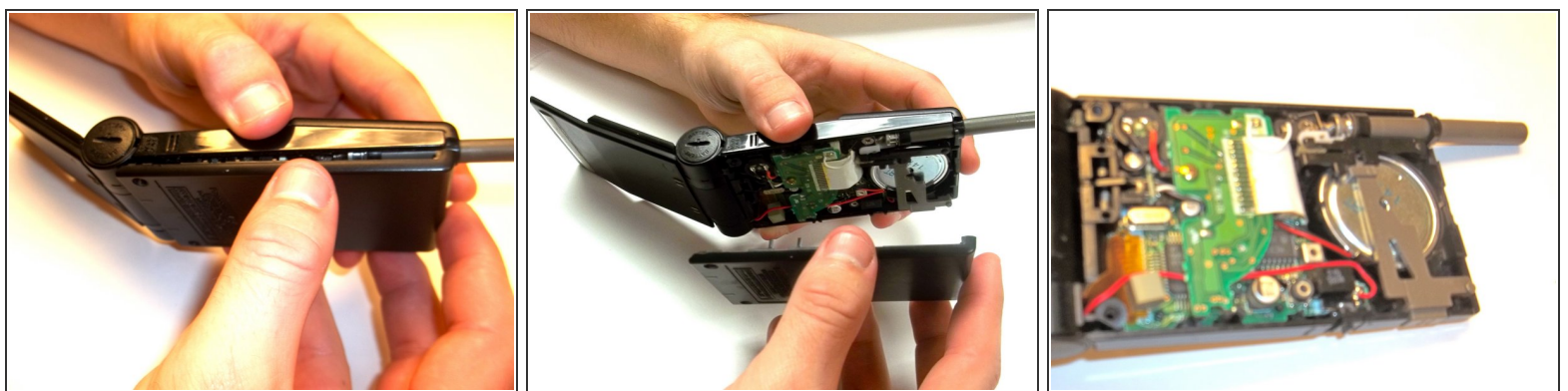
- [Phillips #2 Screwdriver](#) (1)

Step 1 — Removing the Back Panel



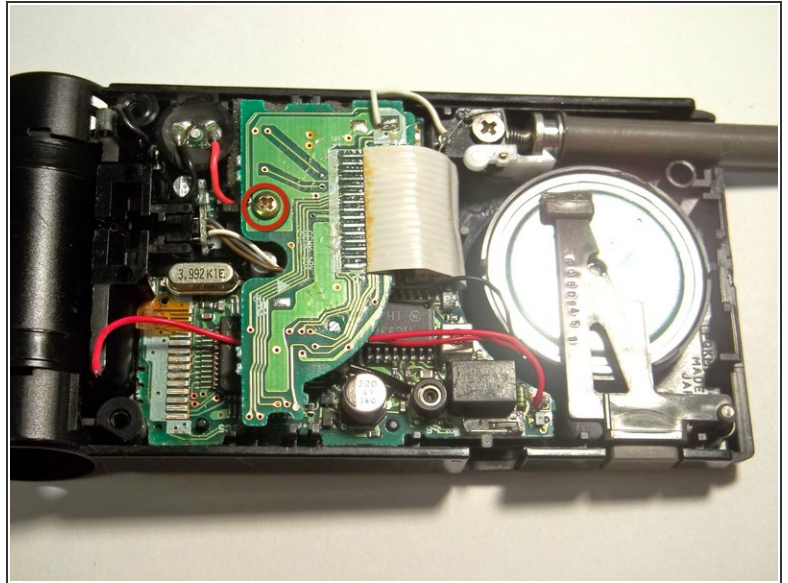
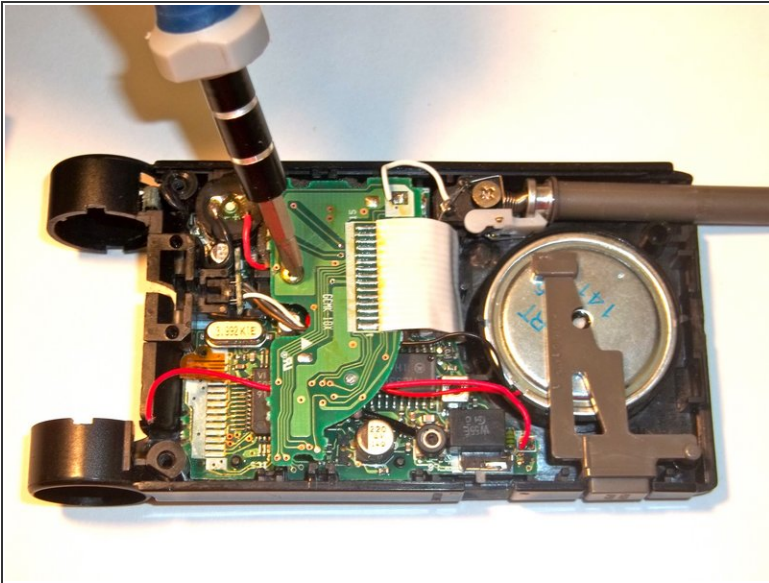
- Orient the phone so that the phone model and other descriptive information is facing upward.
- Locate the two silver screws near the hinge where the battery is housed.
- Remove the silver screws using a Phillips head #2 screwdriver.

Step 2



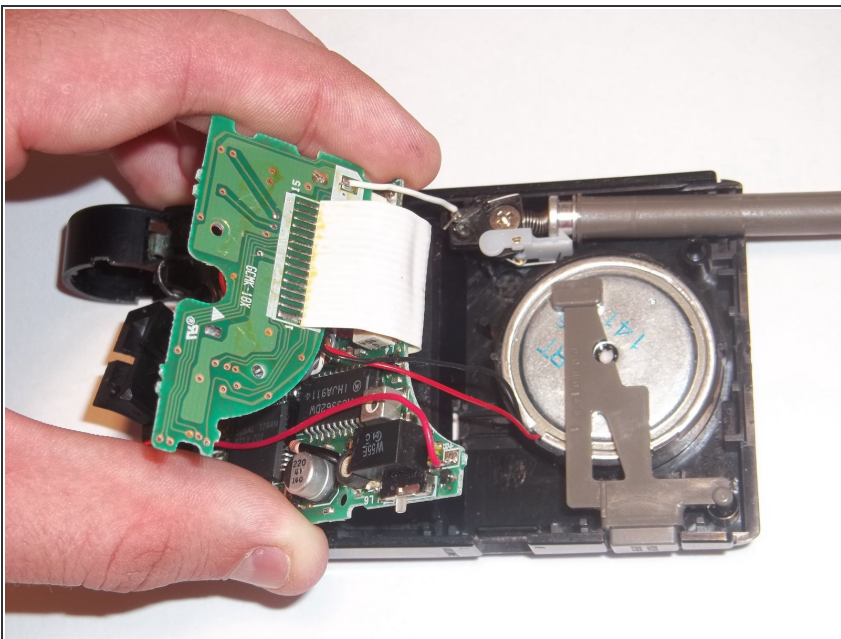
- ⚠ Pull off the back panel of the phone.
- Make sure you pull the cover off carefully in order to prevent damage to the back cover.

Step 3 — Keypad



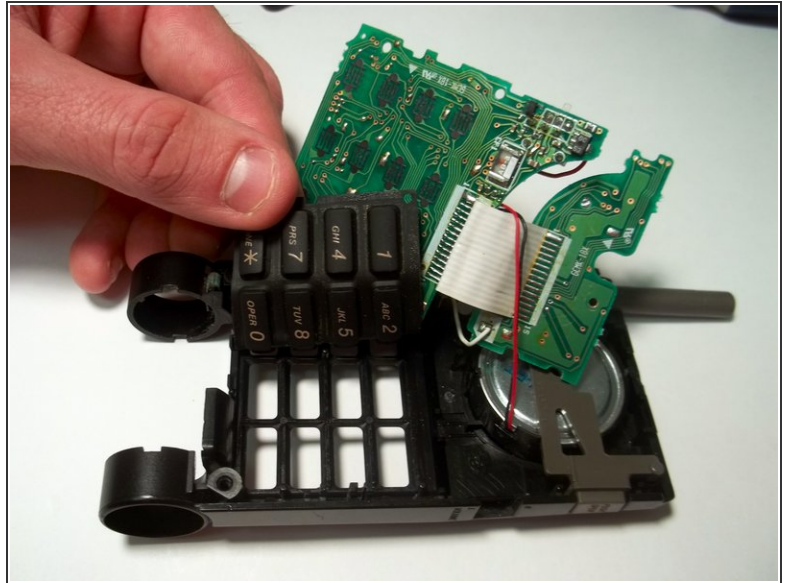
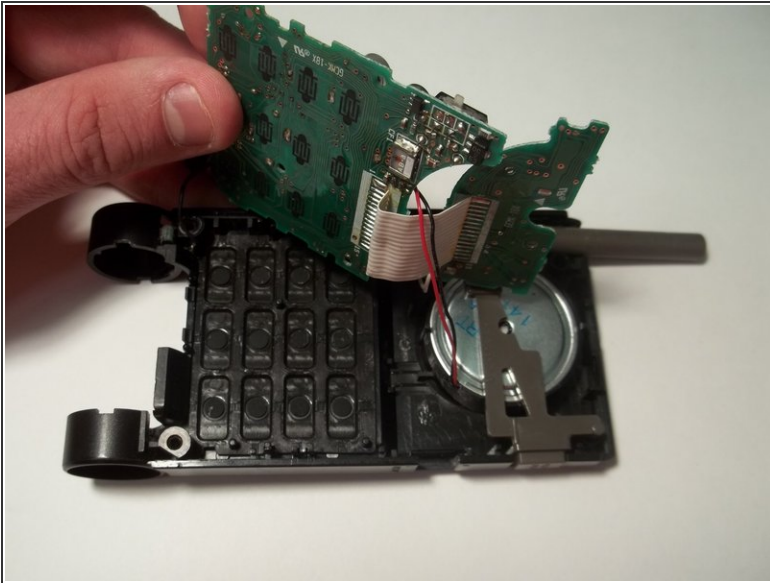
- Locate and unscrew the circled screw using a Philips head #2 screw driver or screw driver head.

Step 4



- ⚠ Lift the motherboard away from the phone housing.
- Be careful when lifting the motherboard. To prevent damage to the motherboard, gradually lift it from its place in the assembly.

Step 5



- Now that the motherboard has been lifted out of place, the keypad can be accessed.
- Using your fingers push the buttons from the the phone toward the lifted motherboard.
- Remove the keypad from the assembly.

To reassemble your device, follow these instructions in reverse order.

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