How to Force Restart iPhone XS Max

Perform a hard reboot (a.k.a. force restart) to help with troubleshooting or unfreezing an iPhone XS Max. This does not erase any data.

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INTRODUCTION

Performing a force restart should not delete any data, but can be helpful if your iPhone XS Max is frozen or needs troubleshooting.
Step 1 — How to Force Restart iPhone XS Max

- Quickly press and release the volume-up button (1).
- Quickly press and release the volume-down button (2).

Step 2

- Finally, press and hold the side button (3) until the Apple logo appears, and then release.

ℹ️ The screen will temporarily go dark as the iPhone shuts down and reboots. Keep holding the button until you see the 🍎 logo.

You're done!