How to Force Restart iPhone XS Max

Perform a hard reboot (a.k.a. force restart) to help with troubleshooting or unfreezing an iPhone XS Max. This does not erase any data.

Written By: yvaneck

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INTRODUCTION

Performing a force restart should not delete any data, but can be helpful if your iPhone XS Max is frozen or needs troubleshooting.

Step 1 — How to Force Restart iPhone XS Max

- Quickly press and release the volume-up button (1).
- Quickly press and release the volume-down button (2).

Step 2
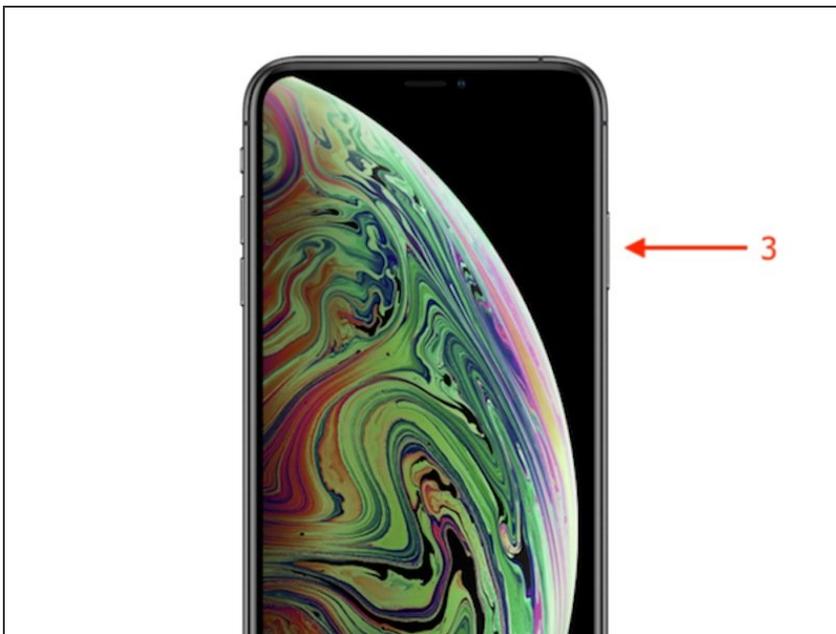
- Finally, press and hold the side button (3) until the Apple logo appears, and then release.
  - ⓘ The screen will temporarily go dark as the iPhone shuts down and reboots. Keep holding the button until you see the logo.

You're done!

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