



How to test an iPad's battery

Battery problems with your iPad? Let's do some testing with coconutBattery.

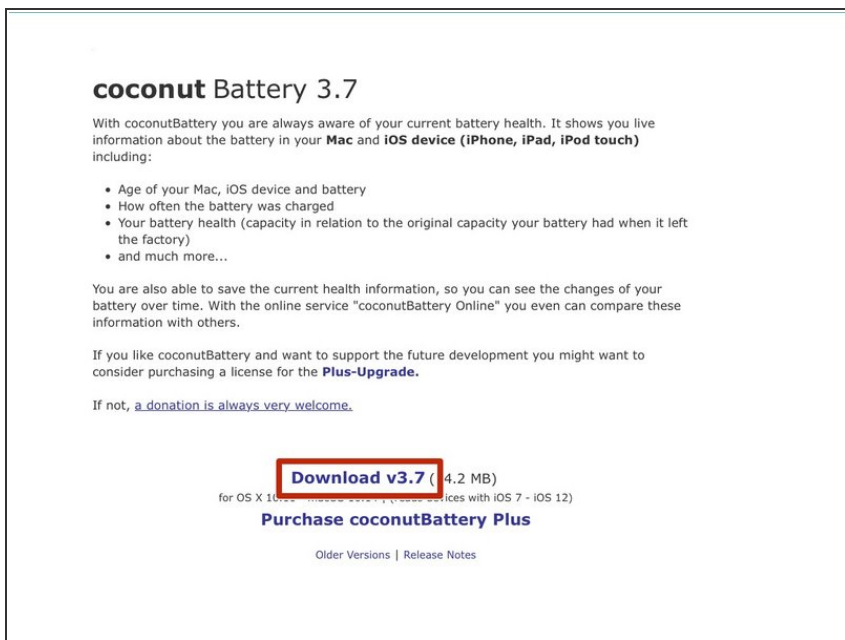
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INTRODUCTION

I used coconutBattery 3.7 for this guide. I will update this guide promptly if the UI ever changes in the future.

Step 1 — Get coconutBattery



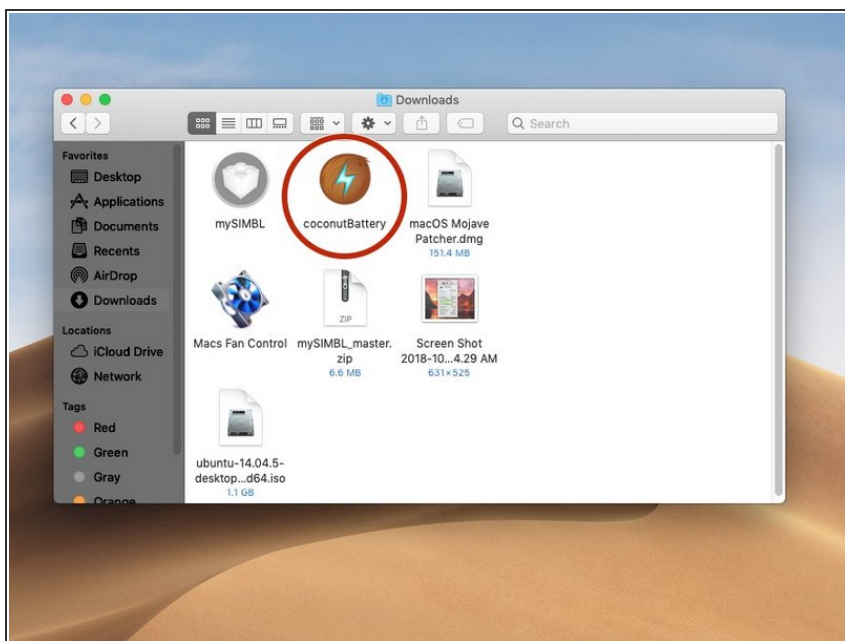
- Head on over to the coconutBattery website and grab a copy of coconutBattery.

i I used coconutBattery 3.7 for this tutorial, and if the UI ever changes in the future I will promptly update this guide as needed.

- Hit that download button. It should be downloading into wherever you set your downloads to download to.

i [coconutBattery Website](#)

Step 2 — Opening coconutBattery

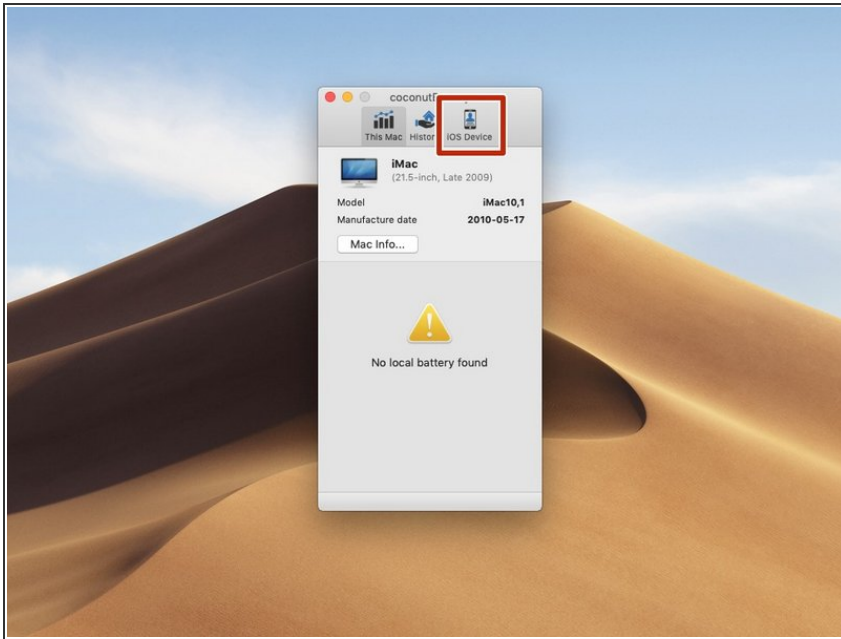


i Lucky us! coconutBattery is already ready to run after being downloaded.

- Double click on the coconutBattery application.

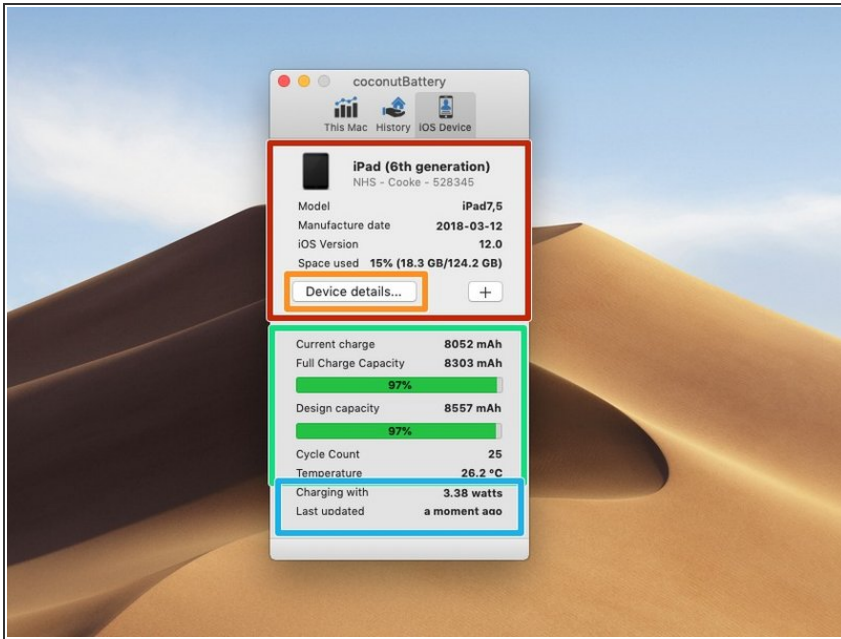
i The location of where you have saved the coconutBattery application may vary. For me, I saved it to my Downloads folder.

Step 3



- Now, get the charger (lightning pin cable) for your iDevice and plug the USB-A port into your Mac and the Lightning Pin into your iDevice.
- Click the iOS device icon and you should be directed to the iOS device battery page.

Step 4 — Information



ⓘ All done! Now you can see...

- Device information...
 - Advanced device information...
 - Battery information
 - Charger information
- ⓘ If you have been sent here by a user on the Answers Forum or are going to ask a question about your iDevice's battery on the answers forum, take a screenshot of this entire window and upload it with your question.
- ⓘ If you are unsure how to upload your screenshot to your existing question, you can use guide [Adding Images to an Existing Question](#).
- ⓘ I was using my iPad for this guide because I left my iPhone at home. The steps should be no different with using an iPhone.

All done!