Wacom Cintiq 24HD Back Panel Replacement

How to remove the back panel of your Wacom Cintiq 24HD to access the components of the device.

Written By: Sydney Hosokawa

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INTRODUCTION

This guide shows you how to take the back panel off of the Wacom Cintiq 24HD. It is a prerequisite for other replacement guides for this device. You will need a Phillips #1 Screwdriver and a plastic opening tool.

⚙ TOOLS:

- Phillips #2 Screwdriver (1)
- iFixit Opening Tools (1)
- Phillips #1 Screwdriver (1)

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Step 1 — Stand

- Unplug any cables from the USB, power, display or DVI-D ports by gripping the cord by the connector and pulling straight out of the port.

- ⚠️ Unplugging the cables by pulling on the cord or pulling at an angle can damage the cable or connector.
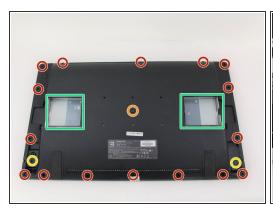
Step 2

- Place the device screen down on a flat surface.

- Remove eight 10mm Phillips #2 screws (four on each leg of the stand) by turning the screwdriver counterclockwise.

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Step 3

● Lift the stand up and away from the rest of the device so the legs separate from the mounting plate.

Step 4 — Back Panel

● Remove eighteen 10.2mm Phillips #1 screws from the perimeter of the back panel by turning the screwdriver counterclockwise.

● Remove one 11.9mm Phillips #1 screw from the center of the back panel.

● Remove two 10.2mm Phillips #1 screws from underneath hinged panels in the bottom right and left corners.

ⓘ Our device does not include the cover panels for the USB, DVI-D, and power ports. You must first remove these cover panels shown in green in order to remove the back panel.

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Step 5

- Lift the back panel up by a corner and insert a plastic opening tool in the gap.

- Slide the tool along the gap around the perimeter of the device while lifting to unlatch the back panel.

  ⓘ The latches on the back panel will make loud clicking noises when opening.

- Remove the panel by lifting it up and off of the device.

To reassemble your device, follow these instructions in reverse order.