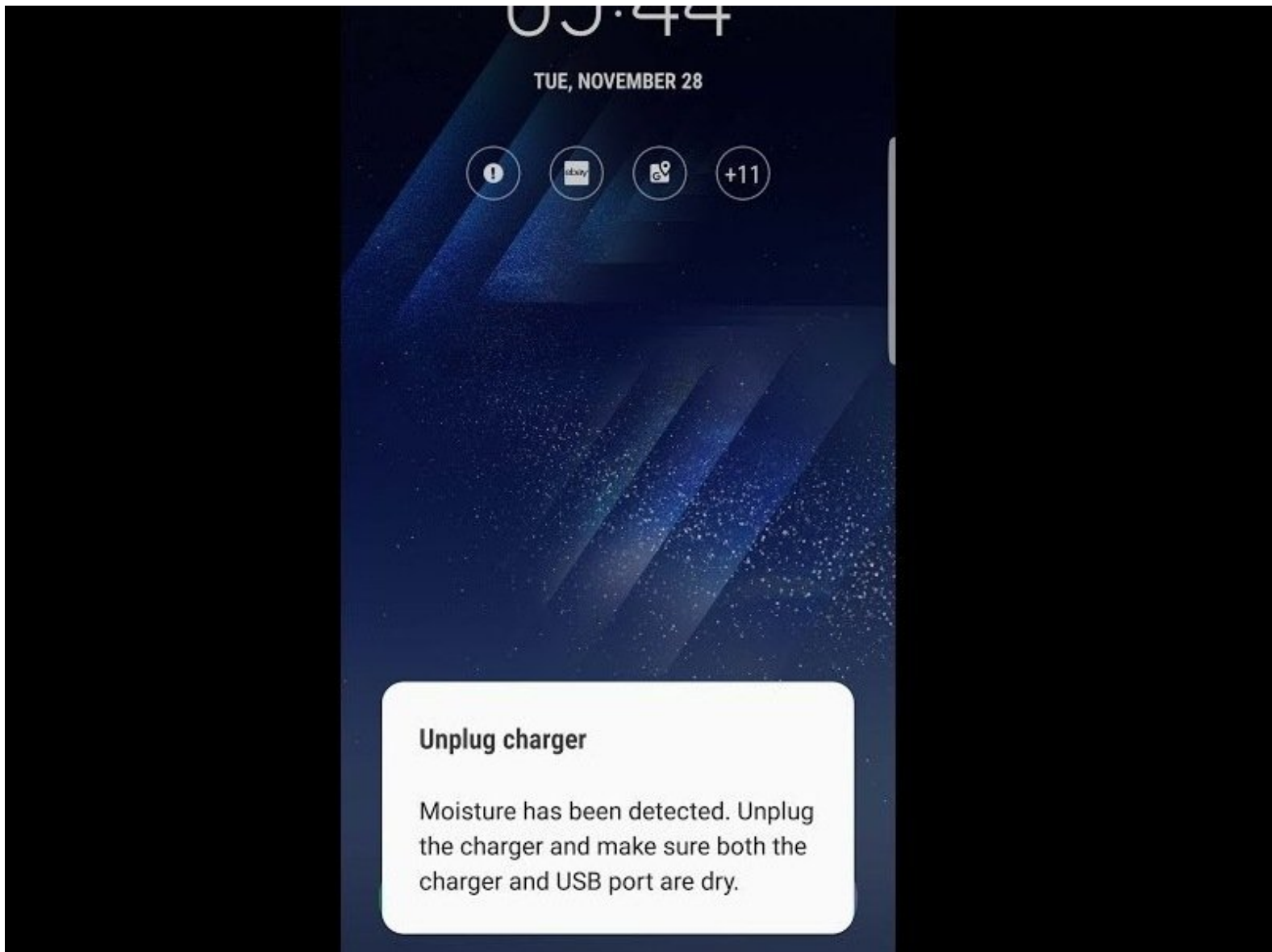




Galaxy S9 Plus moisture detect fix

How to fix Galaxy S8 moisture problem, and the cause of the issue. (Also relevant for S7)

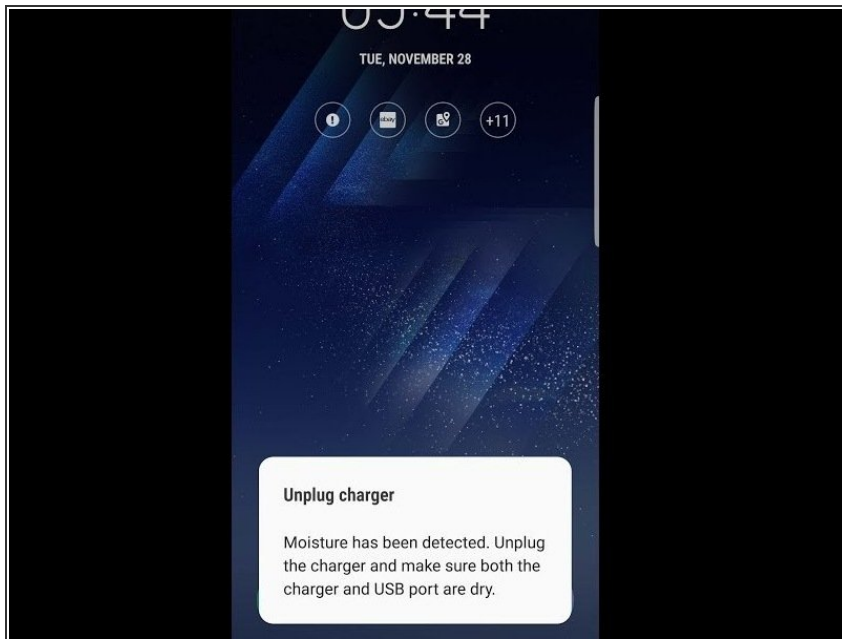
Written By: Carsten Dahl Hjarup



 **TOOLS:**

- [Compressed Air](#) (1)
-

Step 1 — Galaxy S9 Plus moisture detect fix



- The Phone checks for unwanted resistance on two of the pins on the usb-c charge connector on the phone. If there is water or too much moisture present in the connector, it will trigger a warning/audio beep - and disable charging.
- The water present check is performed when charger is inserted.
- Salt water, or water with chlorine is absolutely not good for the connector. Should it happen - **DO NOT CHARGE VIA THE CONNECTOR.** clean and dry it before charging. This can save the connector/phone.

Step 2



- To fix the issue:
- 1. Use compressed air (gently) to blow into the connector to remove liquid or loose debris. Alternatively use a straw and blow directly into the connector.
- 2. Clean the connector with clean water and paper towel cut in tiny strip. Dispense water gently via drop directly into the connector, and remove them again with paper towel strips
- 3. Let it dry: leave the connector alone for 6hrs so it can dry out before charging. Using the phone in this time span is ok as long as it's not charged.
- If charging is needed urgently, use wireless charging (S9+)
- Be aware that the charge cable connector can be contaminated with salt/ or rust. Therefore it need to be gently cleaned as described above . Else it can transfer to the phone, and cause the issue again. Or cause the issue while connected to the phone.

Step 3



- According to the internet the issue can be caused by software issue also. To check it look for instructions here: <https://gadgetguideonline.com/s8/how-to-...>

No charging on a wet connector.

This document was last generated on 2019-07-21 11:58:49 AM.