



Adding images to a new question

It seems that some of us are having trouble with adding images to questions. Images, in addition to a good description of the problem, are most helpful.

Written By: oldturkey03

The screenshot shows the iFixit website interface. At the top, there is a navigation bar with the iFixit logo, a search bar, and links for Guides, Answers, Contribute, and Parts & Tools. The user profile 'oldturkey03' is visible in the top right. Below the navigation bar, there are several filter tabs: Active, Most Helpful, Unresolved, No Answers, Moderation, Tags, Devices, Users, and About. The 'Active' tab is selected. The main heading reads '33073 Questions'. A red box highlights the 'Ask a Question' button, with a red arrow pointing to it from the text 'Click Here'. Below the heading, there is a tip: 'Tip: Don't forget to accept answers that solve a problem for you. People really like to know when they've helped out!'. There is also a search bar for questions. Below the search bar, there are several question cards. Each card shows the number of answers, the question title, the device name, the user's profile picture, name, and score, and the time since the question was asked.

Active Most Helpful Unresolved No Answers Moderation Tags Devices Users About

33073 Questions

Tip: Don't forget to accept answers that solve a problem for you. People really like to know when they've helped out!

Click Here [Browse Devices](#) [Ask a Question](#)

Search Questions

All My Posts

No Answers **turns off after I unplug it and I did replace the battery.**
iPod Touch 2nd Generation
0 Score
oldturkey03
80.1k
Commented 24 minutes ago

2 Answers **The device doesn't recharge.**
LG-P970
2 Score
Giovanni Riva
103
Commented 28 minutes ago

No Answers **How do you replace the DC Jack on a Gateway ML6720?**
Gateway Laptop ML6720
0 Score
Jerko
1
Asked 29 minutes ago

No Answers **Chain constantly rubs on front derailleur, is it possible to adjust?**
Road Bike
0 Score
Alex Frangoudes
1
Asked 33 minutes ago

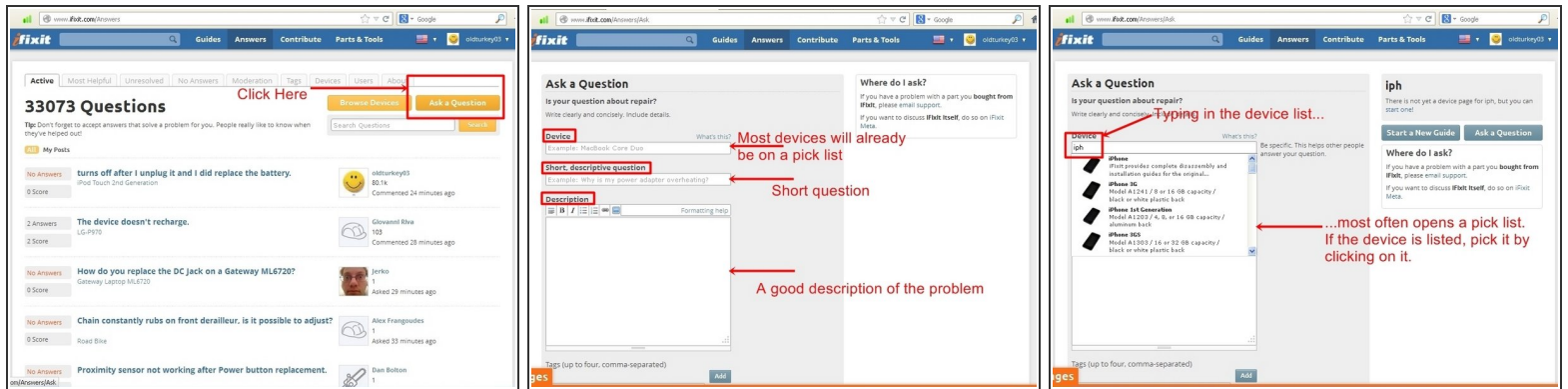
No Answers **Proximity sensor not working after Power button replacement.**
0 Score
Dan Bolton
1

INTRODUCTION

It seems that some of us are having trouble with adding images to questions. Images, in addition to a good description of the problem, are most helpful.

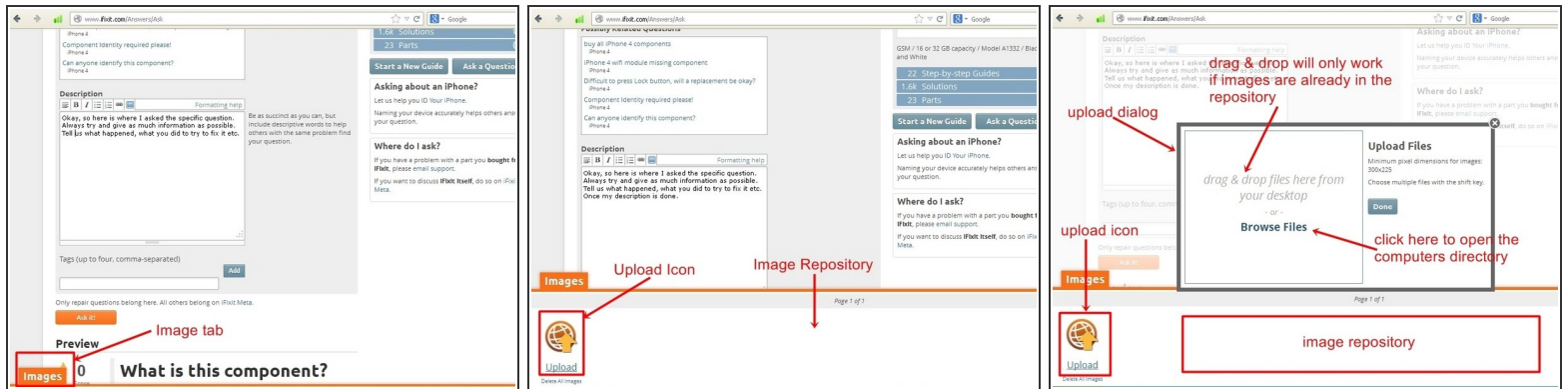
An updated version is available! [Adding images to an existing question](#)

Step 1 — Adding images to a new question



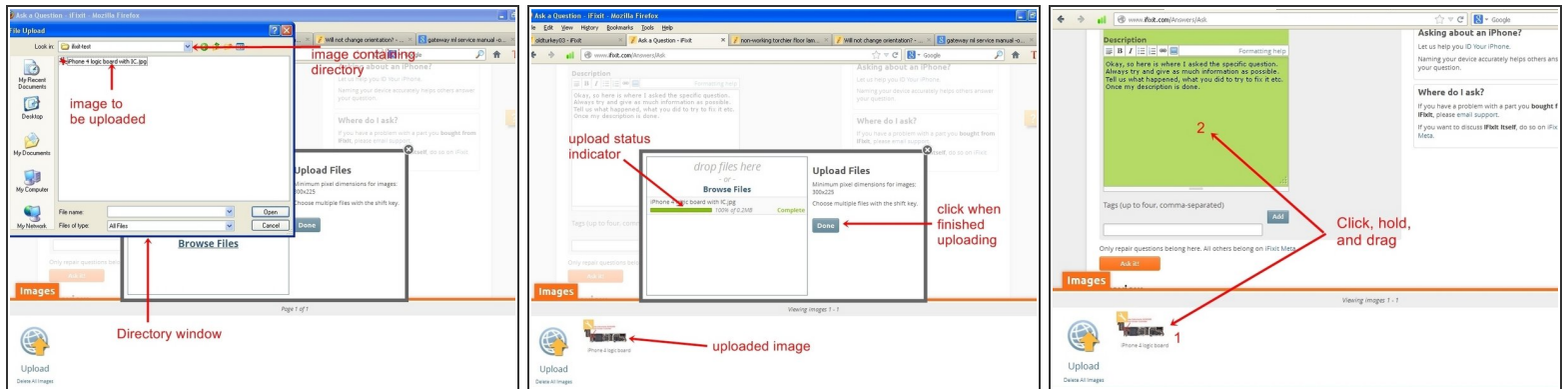
- The first thing to do, is to click on the top right orange button "Ask a Question"
- This action is going to open the question window. Here is where the device that the question pertain to is being entered, a short question, as well as the description of the problem.
- Most devices are listed on a pick list, but can be entered by free-text as well.
- The description of the problem should include what attempts to solve the problem have been undertaken.

Step 2



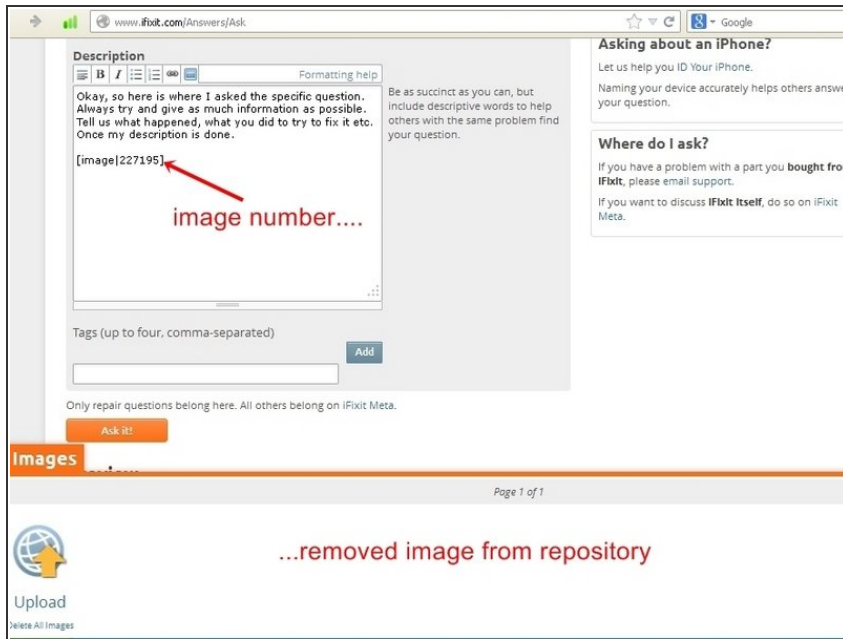
- Once the text has been filled out and images are to be placed with the question, click on the orange "Image" tab on the bottom left hand corner.
- This opens an approximately quarter screen size window with an upload symbol. This particular window may be empty, or it may have multiple images already present. This depends on if one has previously posted images. This is where the images are stored until they are going to be posted.
- To open the import image dialog, click the "Upload Icon", this will open up a upload dialog window. From here images can be either placed into the question, by "drag&drop", only if they are already in the image repository. Most of the time it will require using the "Browse Files" icon. .
- When it is clicked on, it will access the users computer and list the directories

Step 3



- Choose the directory that contains the image to be imported. It is possible to select multiple images at once. Hold the "Ctrl" key down and left click on individual image files allow for this.
- Once the file(s) is selected, click the "open" key. This will now upload the file to the image repository. Once the file(s) is uploaded, it will show in the repository.
- With the file showing in the bottom window, left **click and hold** on the image. Then drag the image into the question text window. This action will be noticeable since the background of the question text window changes. Release the left mouse button once the cursor is in the question text window.
- The image will be placed at the last cursor position. Ensure that the cursor is, where the image is supposed to be placed, before dragging it into the question text box.

Step 4



- Once the image was dragged to the question, it will show up as a number in the text box, but can be viewed in the preview. The image will now have been removed out of the repository as well.
- Close the upload image window by clicking on the orange "Image" tab. If the position of the image, as well as the description of the problem is satisfactory, click the orange "Ask it" tab. This will post the question with the image.

Hope this helps, good luck.