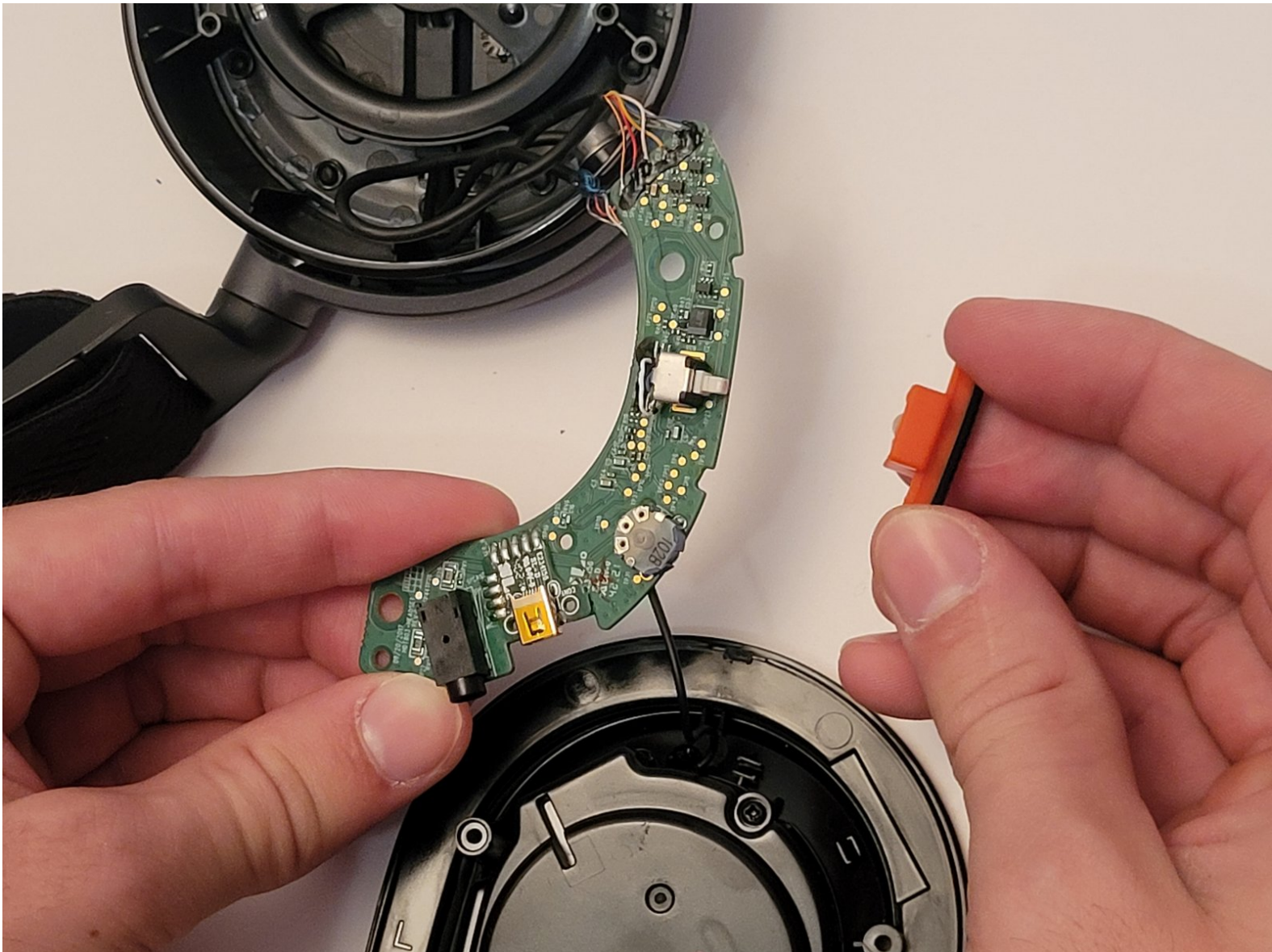




SteelSeries Arctis Pro Headset Mute Button Cap Replacement

If the mute button is stuck or has stopped...

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INTRODUCTION

If the mute button is stuck or has stopped working this is a replacement for the key cap on it.

Caution: Ensure hands are dry. Moisture could mess up the wiring. Be gentle and remove necessary pieces carefully to not break the device.



TOOLS:

- [Phillips #0 Screwdriver](#) (1)
-

Step 1 — Headset Mute Button Cap



- Remove the ear cushion by pulling the edge up and towards yourself
- Repeat this motion all the way around the ear cushion until it comes free

Step 2



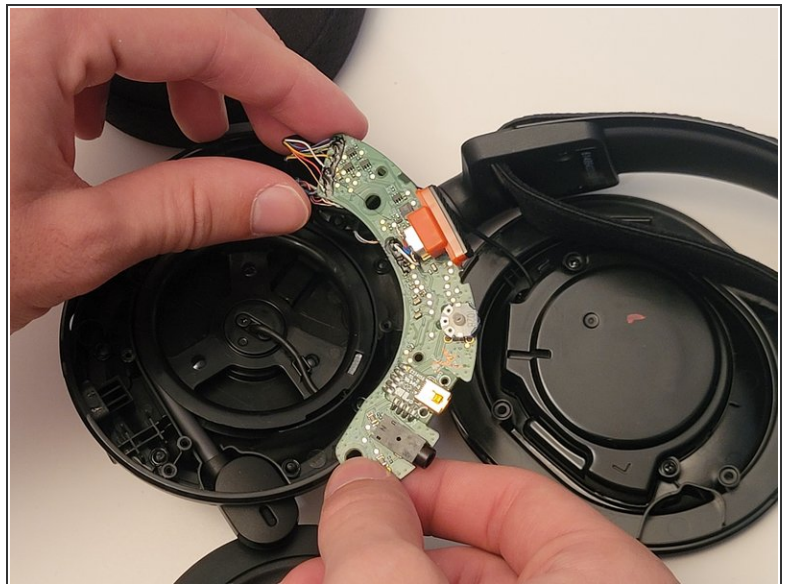
- Use a Phillips #0 screwdriver to remove the 3 case screws.
- Remove the driver assembly from the rest of the housing

Step 3



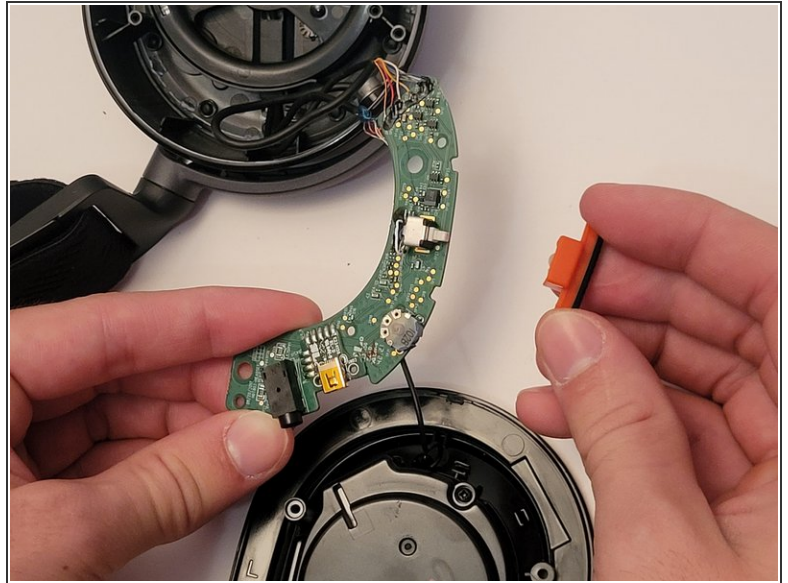
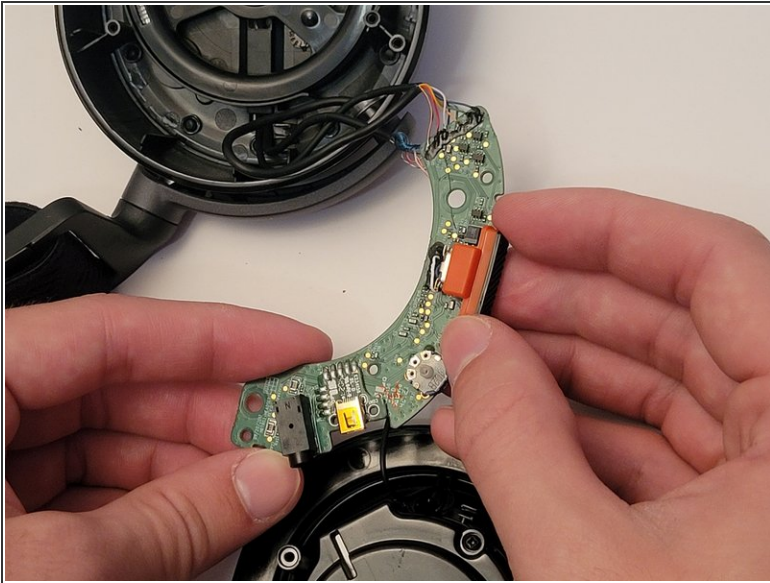
- Use a Phillips #0 screwdriver to remove the three 5 mm screws.

Step 4



- Remove the circuit board by pushing the scroll wheel out of the board and pulling it from the other side.

Step 5



- Grab the keycap and pull outwards till it comes free

To reassemble your device, follow these instructions in reverse order.