1999-2004 Jeep Grand Cherokee Rear Hatch lift supports Replacement

The rear hatch did not open properly and, when opened, did not stay up. Replacing the lift supports should resolve this issue.

Written By: oldturkey03
INTRODUCTION

This guide will show you how to replace the lift supports of the rear hatch for 1999-2004 Jeep Grand Cherokee. The hatch is quite heavy and will require some sort of support or an assistant when changing the supports. The left and right strut are identically mounted and have the same steps for both sides.

TOOLS:
- T30 Torx wrench (1)

PARTS:
- Lift Support (2)
  Autozone part number D95795
Step 1 — Rear Hatch lift supports

- Open the tail gate and either prop it up or use an assistant to hold it.

⚠️ The tail gate is heavy and will fall if not properly supported.

- The rear hatch has both a left and right lift support strut.

Step 2

- The struts are fastened with T40 Torx head bolts.

- Use a T40 Torx driver to loosen the bolt

- The bolt does not remove the strut. It is pressed in to the strut and will be replaced with the new strut.
Step 3

- Completely loosen the bolt securing the strut to the top of the tailgate with a T40 driver.
- Replace the worn strut with a new one.
- On this vehicle both struts were replaced. This will stop the tailgate from sagging.

To reassemble your Jeep, follow these instructions in reverse order.