



How to recover Chrome OS to its original factory state

If you have problems with your chromebook, use this to get into recovery mode to restore your chromebook or to get into dev mode.

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INTRODUCTION

If you have problems with your chromebook, use this to get into recovery mode to restore your chromebook or to get into dev mode.

TOOLS:

- [Fingers](#) (1)
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Step 1 — How to recover Chrome OS to its original factory state



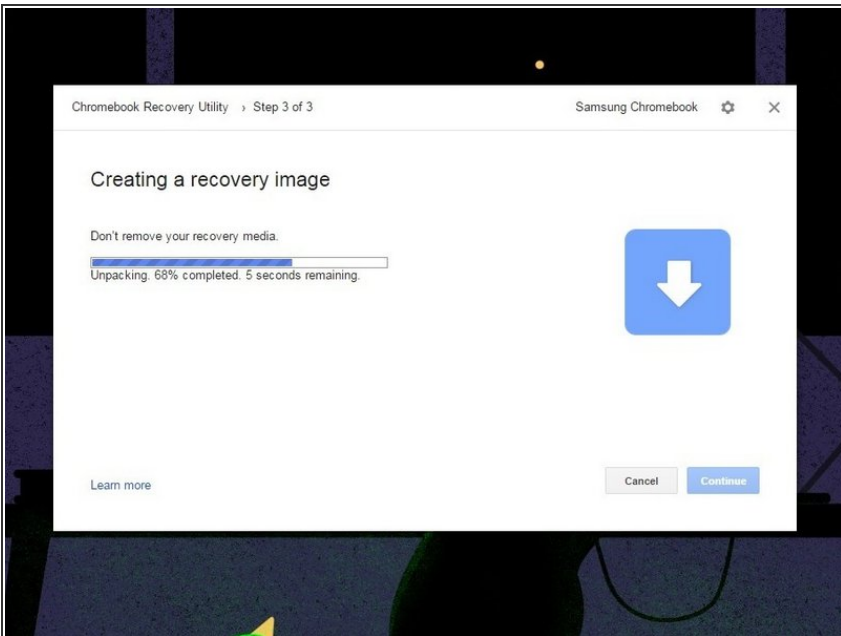
- This is JAShadic bringing you a step-by-step guide on how to enable recovery mode on your Samsung ARM Chromebook.
- ⓘ Note, if you have a damaged Chrome OS, then enabling this would be very helpful.
- Step 1: Backup any data on the hard drive since this will be wiped out when you decide to get a fresh Chrome OS.

Step 2



- Step 2: Once that's completed, you will need the use of 3 fingers: One to hold escape, one to hold the refresh button, and one to poke the power button.
- If done correctly, your Chromebook will reset and have a screen that will tell you that you're in recovery mode.
- From here, you can enter dev mode or restore to a new Chrome OS.


Step 3



- Install the Chromebook Recovery Utility Chrome App from the [Chrome Web Store](#).

Step 4



- Step 4: Once you download the OS, put it on a fresh and wiped out USB or SD card and insert it in the Chromebook, but not the USB 3 ports.
-  Once the Chromebook has read the USB/SD card, this is the point of no return (for your hard drive at least)

Step 5



- Let the Chromebook do its thing.
- Once it's done, you should go back to the original setup process and you are good to go!

To reassemble your device, follow these instructions in reverse order.