



# Xperia Play - Hard Reset / Password Removal

Sony Ericsson Xperia Play Hard Reset / Password Removal

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## INTRODUCTION

If you forgot your Password, PIN, Screen Pattern lock, you can pass the security with your Google account, registered on this phone. You must be in range of WiFi network, used before with this phone.

If you cannot do this, the only way to bypass the security is Hard Reset.

**!!! ATTENTION !!! This will erase all your personal information.**

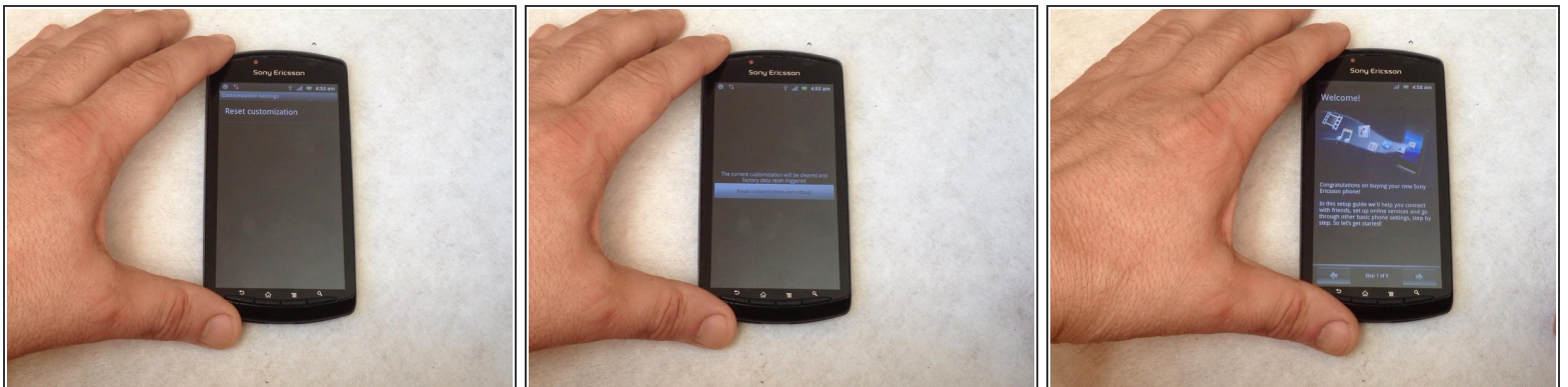
[video: <https://www.youtube.com/watch?v=5Pc-tAT1Th0>]

## Step 1 — Xperia Play - Hard Reset / Password Removal



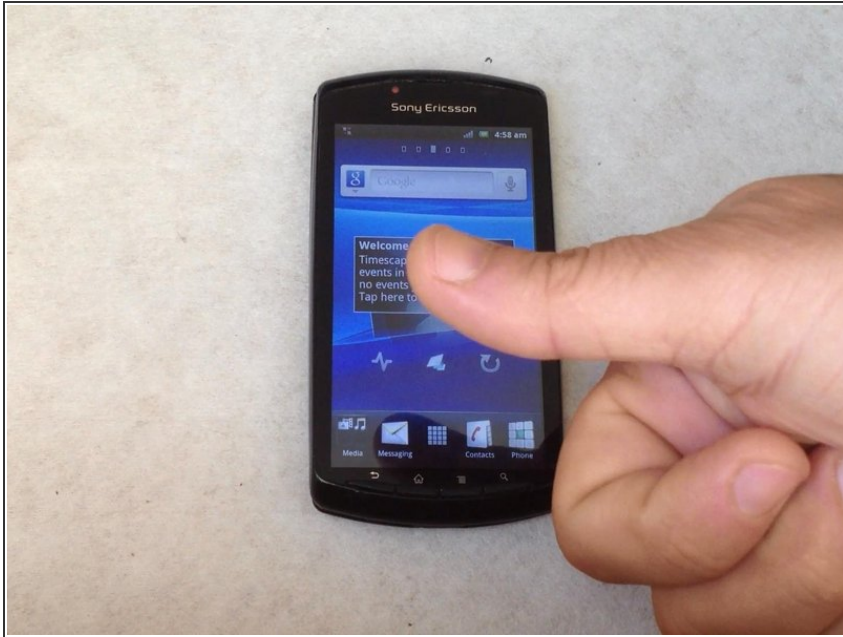
- Open the Emergency call keyboard.
- Enter this code: **\*##7378423##**
- From the Service Menu select: **"Customization Settings"**.

## Step 2



- Select **"Reset customization"** and **"Reset customization and reboot"**.
- The Android system will erase all personal information and will reboot the phone to the original factory settings.

## Step 3



- **Did you do it successfully?**

To reassemble your device, follow these instructions in reverse order.