iFIXIT

Repairing Internet Explorer Crashes

Microsoft Internet Explorer freezes a lot and crashes frequently. This problem may occur on random basis.

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Step 1 — Restore Advanced Application Settings
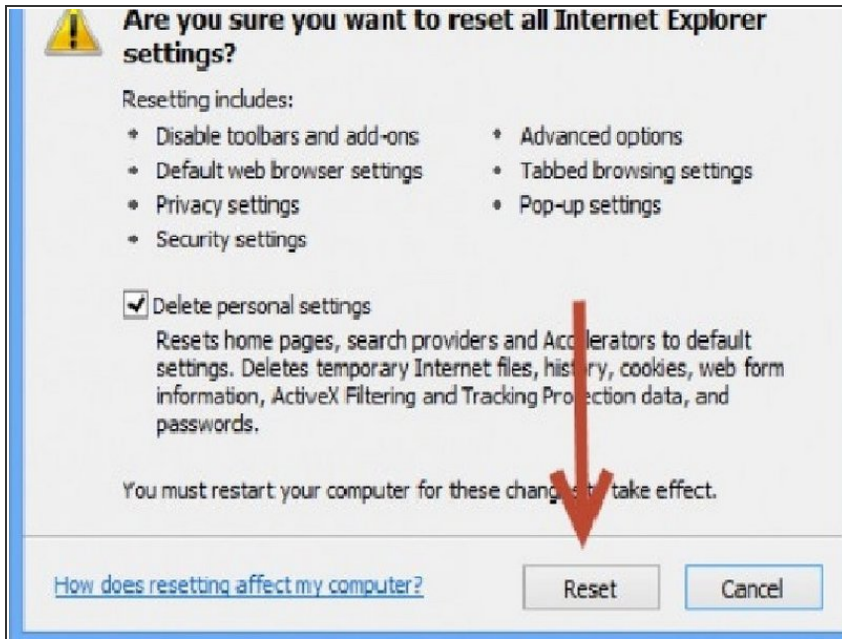
- Restore the advanced application settings including the ActiveX Filtering and dialog Pop-Up box settings. You'll be prompted to remove the personal configurations as well. Check-up that box in order to successfully restore all the settings.
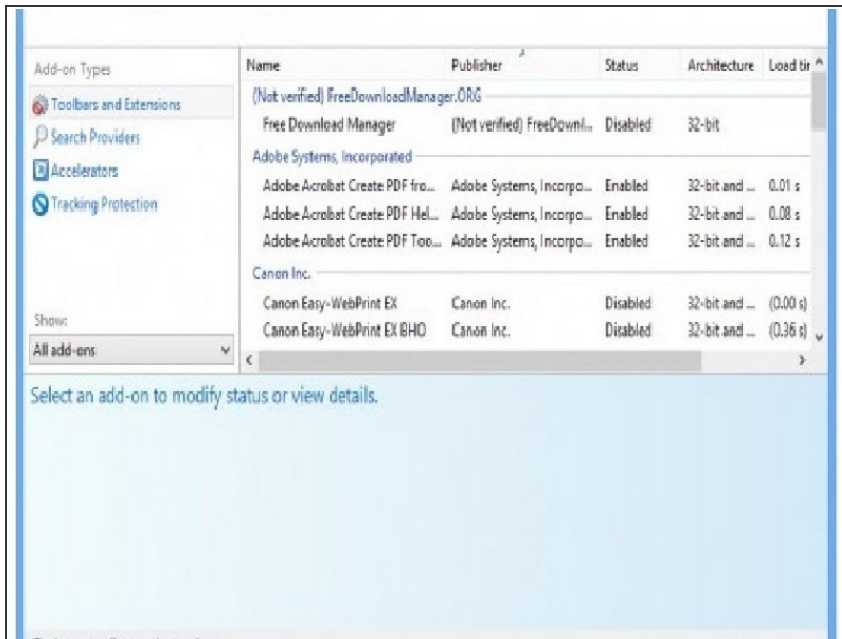
- Close all other applications and open Internet Explorer.

- Click Tools -> Internet Options.

- Click Reset button after checking-up the "Delete personal settings" checkbox.

Step 2 — Filter Malfunctioning Extensions

- Filter the malfunctioning extensions. Disable all the extensions which are not functioning properly. The list of all extensions is displayed in a dialog box after performing the steps given below:

- First show the menu bar by pressing the Alt key of your keyboard.

- Click Tools -> Manage Add-Ons.

- Set Show -> All add-ons.

- Filter unwanted extensions including those not working properly.

Step 3 — Check Internet DNS Configs

- The Internet DNS Configurations might have been changed. Incorrect DNS configurations are one of the reasons behind this issue.

- Press the Windows Key and X keys simultaneously, and then select the Command Prompt (Admin).

- Type below commands one by one and press ENTER at the end of each command: • ipconfig /flushdns • ipconfig /registerdns • ipconfig /release

- Exit Command Prompt and then reboot your PC.

Step 4 — Use a Troubleshooter

- A Troubleshooter tool automatically detects and repairs the Internet Explorer crashes problem. All you've to do is-

- Download the tool called ZombieSoftFix.

- Install the program on your PC.

- Follow the on-screen instructions until your problem is completely fixed.

Step 5 — Uninstall & Reinstall it again
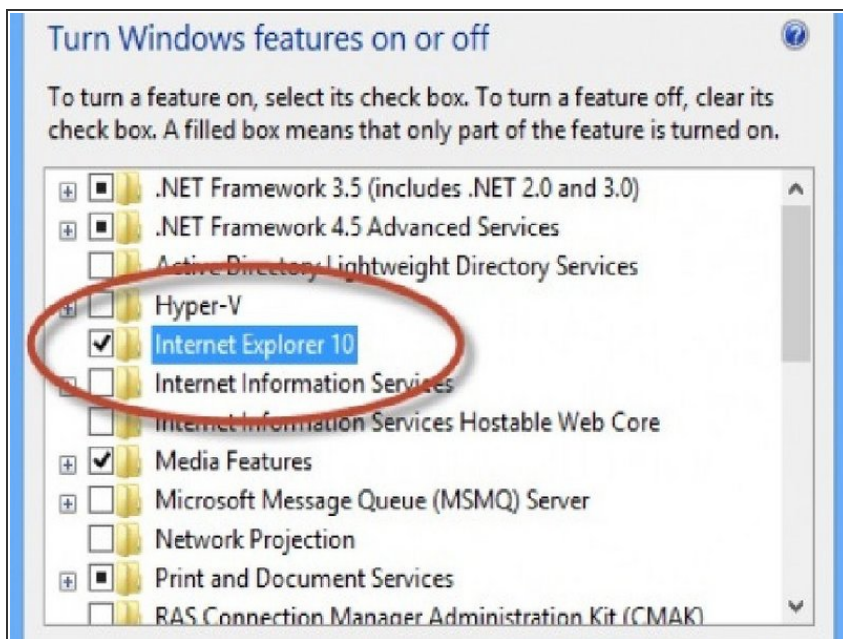
- Some IE files can be corrupt. Uninstalling and reinstalling the same will fix the issue.

- Insert the Windows OS disc.

- Press Windows Key and X simultaneously.

- Click Programs and Features -> Turn Windows features on or off.

- Uninstall IE and reinstall it again. A system reboot requires.

To reassemble your device, follow these instructions in reverse order.

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