



# HTC Windows Phone 8S - Factory Hard Reset

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Written By: ZFix



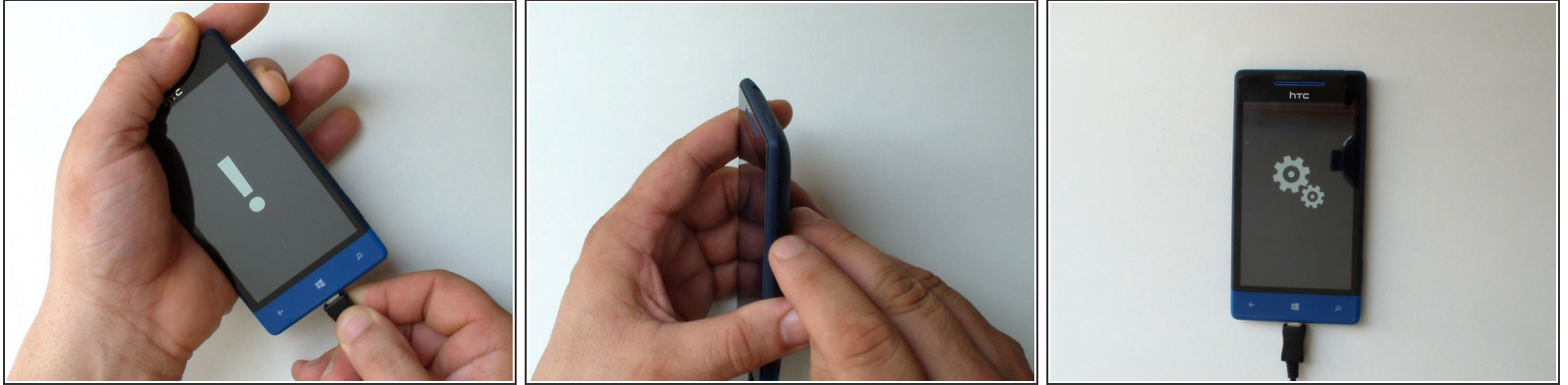
## INTRODUCTION

If you about to sell your phone and you want to wipe your personal data, or if your phone affected with virus or you want to delete the forgotten screen password, pattern lock you have to do a hard reset.

The factory Rest will remove your primary Microsoft account and you may lose data if it has not been synced. Be sure to back up any data and files you want to keep before you do a factory reset.

[video: [https://www.youtube.com/watch?v=hMEX42\\_TxKc](https://www.youtube.com/watch?v=hMEX42_TxKc)]

## Step 1 — HTC Windows Phone 8S - Factory Hard Reset



- Switch off the phone.
- Press and hold the Volume Down button and connect the charger.
- Hold the Volume Down button until you see an exclamation mark.
- Press the buttons in sequence:
  - > VOLUME UP
  - > VOLUME DOWN
  - > POWER
  - > VOLUME DOWN.

To reassemble your device, follow these instructions in reverse order.

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