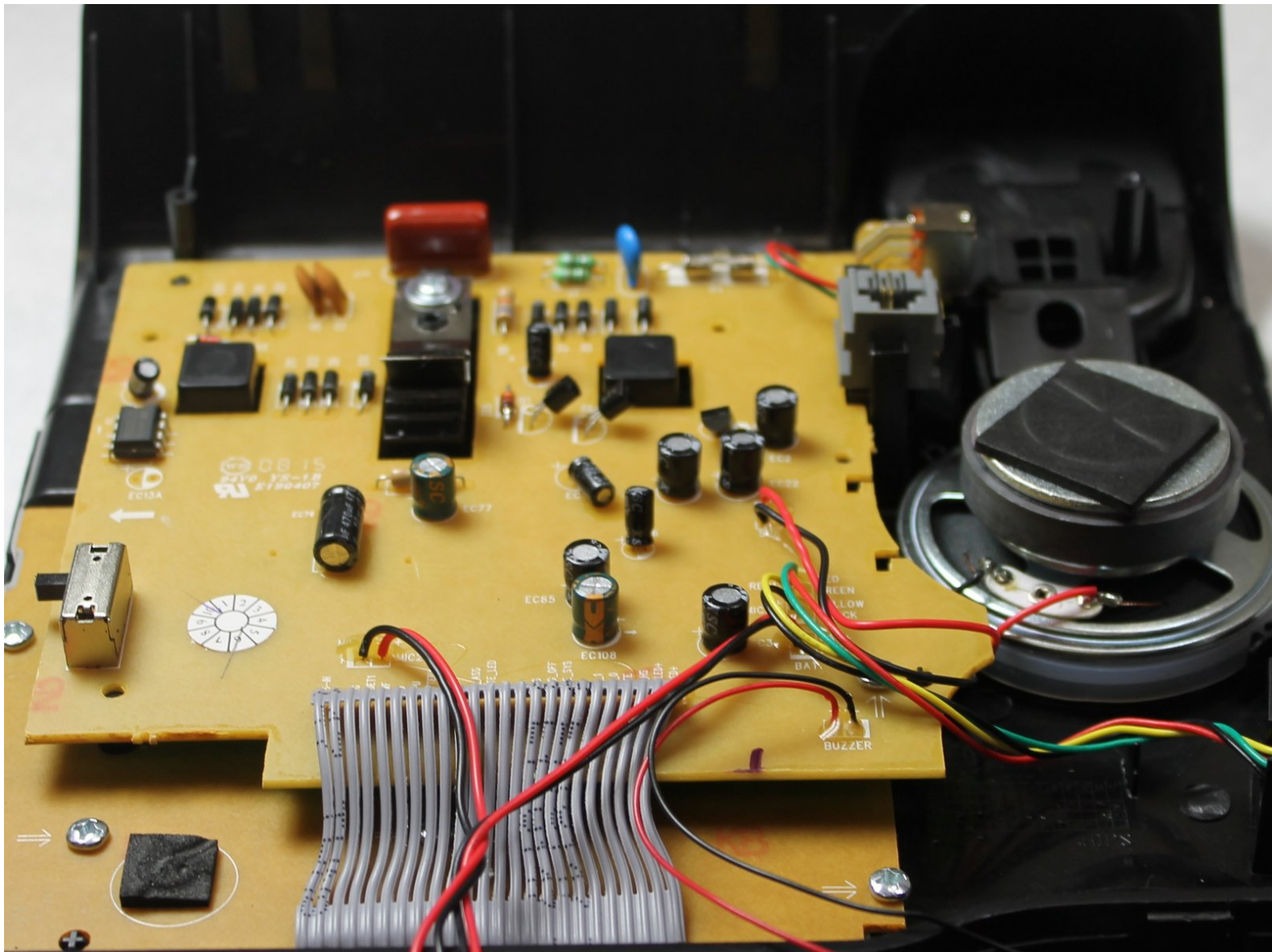




# ATT CL2940 Phone Jack Replacement

How to replace the phone jack in an ATT CL2940 phone.

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## INTRODUCTION

Over time and repeated use, the internal phone jack of the ATT CL2940 may become damaged, which can cause bad connections between the phone and the handset. Replacing the defective internal phone jack will solve this problem.

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### TOOLS:

- [Pro Tech Toolkit](#) (1)
  - [Precision Tweezers Set](#) (1)
  - [Metal Spudger Set](#) (1)
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## Step 1 — Back Panel



- Remove five 9.5 mm Phillips #1 screws from the back panel of the phone.

## Step 2

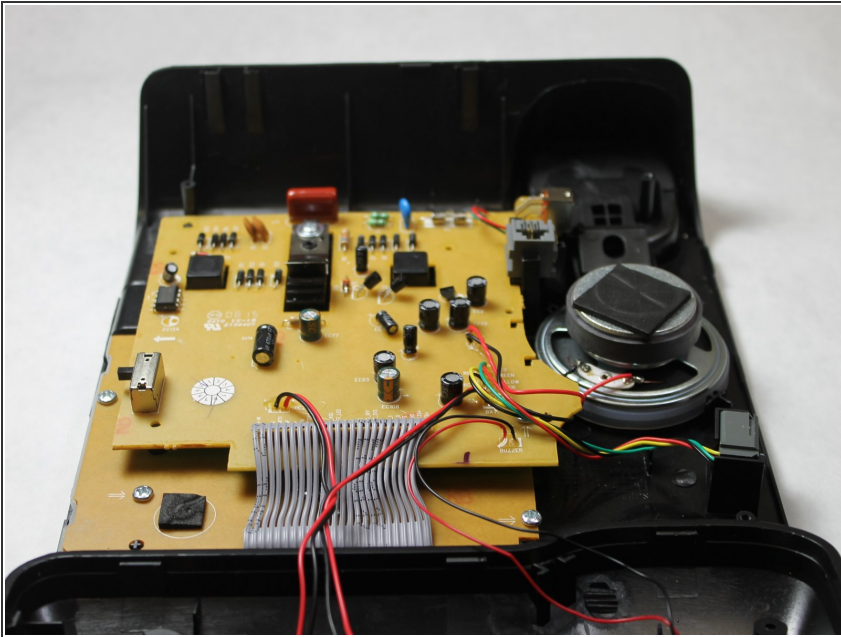



- Slide the metal spudger into the crack and continue around to the front panel of the phone.

 Be careful not to break the clips that hold the back panel to the front panel.

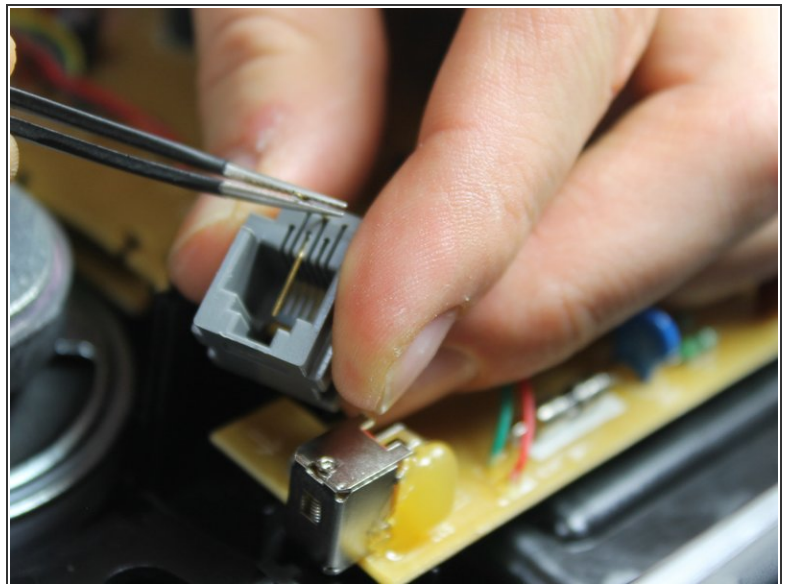
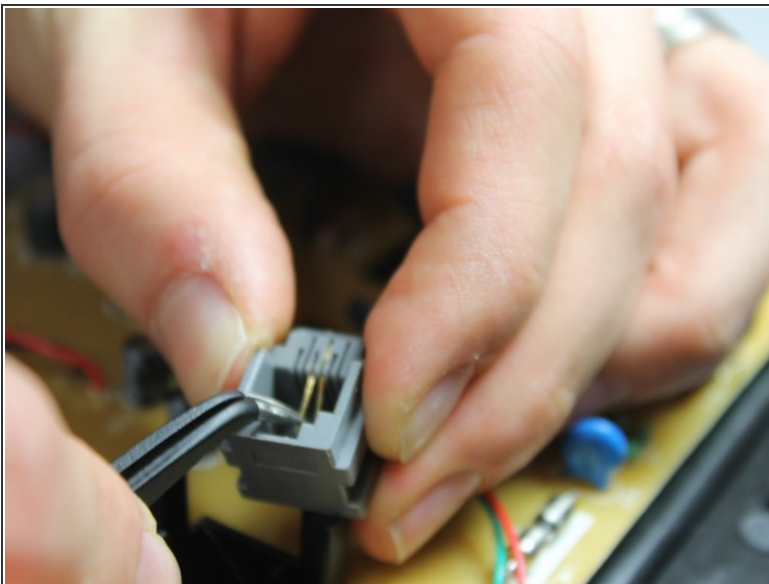



### Step 3



 When setting the back panel down, be careful to not rip any of the wires off of the internal components.

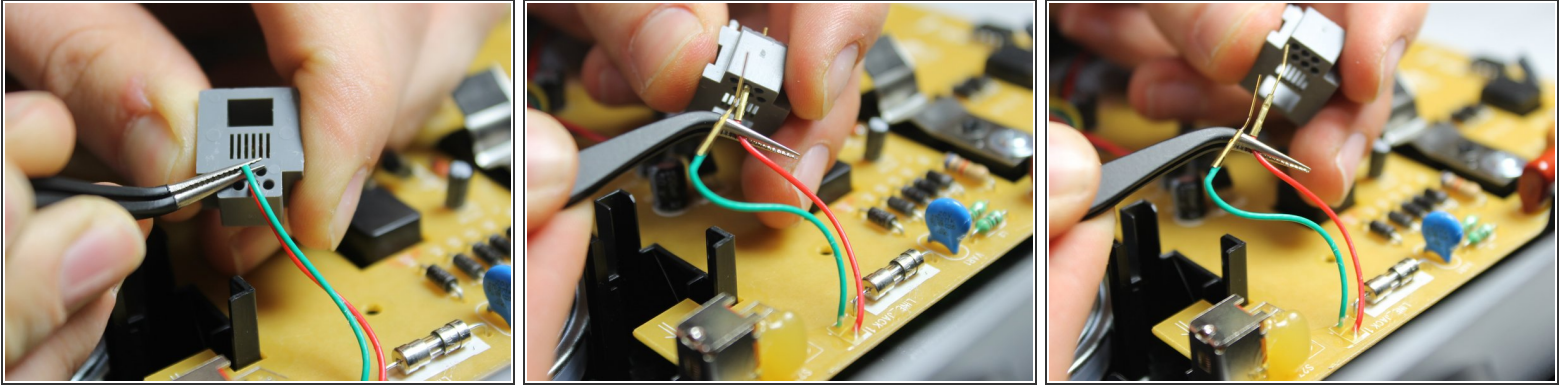
### Step 4 — Phone Jack



- Using the precision tweezers, bend the golden tips of the green and red wires upward.
-  The wires are pulled out from two of the six holes. Make sure you remember which holes you pulled the wires out from.
- Bend the wires slowly and gently to avoid breaking them.

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## Step 5



- After bending the golden wire tips, pull the wires out from the back side of the phone jack.

To reassemble your device, follow these instructions in reverse order.