Samsung Gear S2 Bezel Replacement

Does the bezel no longer switch between applications and scroll? Replace it using this guide. Guide covers model SM-8720 as found on rear of watch.

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INTRODUCTION

Does spinning the bezel no longer cause the watch to scroll? Replacing the bezel may solve the problem. This guide can also be used for general cleaning purposes as well.

TOOLS:

- iFixit Opening Tools (1)
- Cotton Swab (1)
Step 1 — Bezel

- Insert a plastic opening tool under the bezel, and then pry the bezel up.

Step 2 — The 3 Parts

- When prying the bezel off, ensure that you don't apply too much force and lose the 3 components needed for reassembly. Doing this over a container to catch the parts is a useful safety measure.

- 1: Metal Bezel Ring
- 2: Plastic Retainer
- 3: The Watch Itself
Step 3 — Cleaning

Cleaning the metal bezel can be done using the tool previously used to pry the bezel off. There is a small ridge along the inside that will collect gunk. Running the edge of your pry tool through this ridge will clean out anything stuck in there, and make step 5 much easier.

Step 4 — Cleaning (Continued)

Cleaning the plastic retainer will require much more care than the bezel, due to how fragile it is. Holding it carefully in between two fingers, gently rub a cotton swab against the part that is supported by your finger holding the retainer. Rotate the retainer as you clean the surface to ensure full coverage.
Step 5 — Re-Assembly

The side of the retainer that has a ridged surface needs to face down in the watch.

- The retainer sits in the groove around the inside of the metal bezel as shown in the image. Take notice of the orientation of the retainer in the image. The retainer should seat in the groove on the bezel without applying force.
Once you have the retainer seated in the bezel, place the bezel face down on your watch face placing the side with the split in the retainer down first. If you do not do this, the retainer may not seat properly, as shown in the first photo.

- If that happens, gently pry the bezel and retainer up by hand, re-seat the retainer in the bezel, and try again.

- Once you have successfully replaced your bezel on the watch, it should feel like new and rotate freely again.

Your Bezel should now be able to rotate freely without any resistance.